



COVID-19 UPDATE & FY20 9M RESULTS

13 AUGUST 2020



FORWARD-LOOKING STATEMENTS

This presentation contains a number of statements related to the future development of TUI. These statements are based both on assumptions and estimates. Although we are convinced that these future-related statements are realistic, we cannot guarantee them, for our assumptions involve risks and uncertainties which may give rise to situations in which the actual results differ substantially from the expected ones. The potential reasons for such differences include market fluctuations, the development of world market commodity prices, the development of exchange rates or fundamental changes in the economic environment. TUI does not intend or assume any obligation to update any forward-looking statement to reflect events or circumstances after the date of these materials.



Agenda

I. C-19 Update

1. Operational achievements during restart & current priorities
2. Financial achievements during restart & current priorities
3. Global Realignment Programme underway

II. FY20 9M Results

III. Summary



C-19 UPDATE

FRITZ JOUSSEN / BIRGIT CONIX



Opening statement

- ✓ **Successful restart of operations in all source markets**
- ✓ **Partial restart of business has generated immediate working capital inflow**
- ✓ **Q3 results demonstrate the significant reduction of cash fixed costs**
- ✓ **Expect to be broadly cash break-even in Q4 2020 on an operational level**
- ✓ **Stabilisation package with German government agreed in the amount of €1.2bn**
- ✓ **Summer 21 bookings very promising up by around 145% compared to previous year**
- ✓ **Global realignment programme underway – targeting over €300m p.a. cost reduction by FY23**

TUI entered into agreements to cover seasonal swing through Winter 2020/21 and thereafter



Operational achievements during restart & current priorities



1 TUI has been the first holiday company to restart operations quickly & responsibly



Pilot project Majorca



- Successful pilot project together with Balearic authorities and suppliers
- Key facts:
 - 15 June 2020
 - 2 TUI fly flights from Germany to Majorca
 - 378 guests
 - Guests stayed in RIU hotels
- In June, total of 4,200 German customers flew to Majorca, Ibiza and Formentera



RIU has reopened 59 hotels worldwide



- Returning to operation in 14 of 19 countries
- All hotels will follow the health and safety protocols
- Specific training programme for all staff



Blue cruises with Mein Schiff fleet – from 24 July

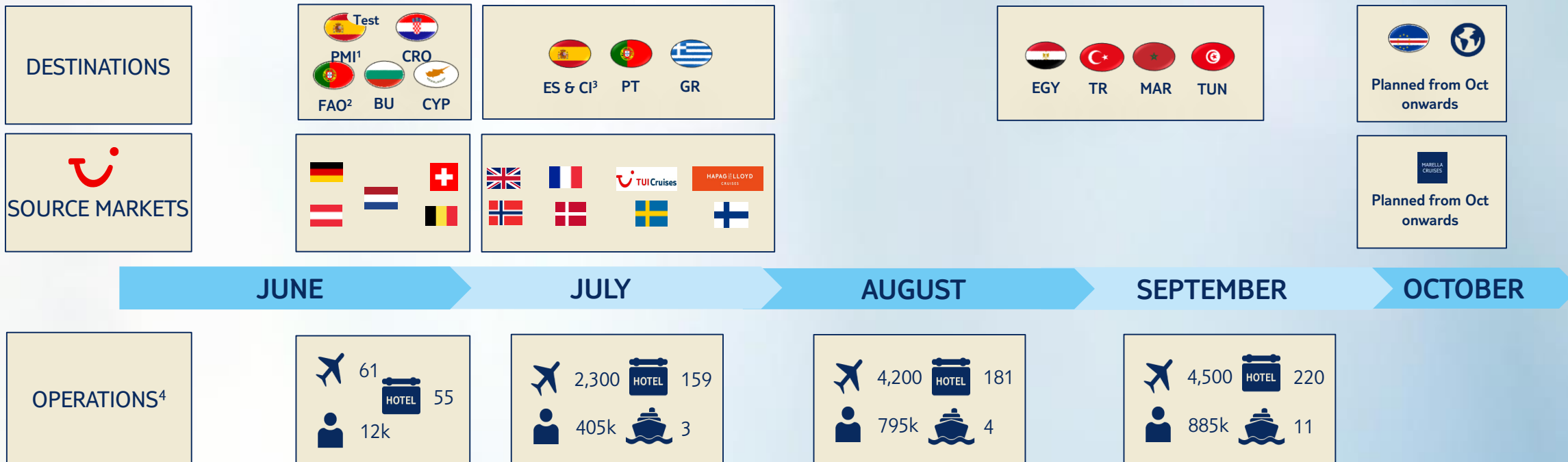


- 3 to 4 day cruises premium all inclusive sea days offer
- Occupancy on board limited to 60%
- 10-point-programme to ensure extensive health and safety measures

TUI's integrated model, experience and trusted brand enabled structured immediate restart



1 TUI's integrated model allows quick restart and the steering of customers into own assets



CAPACITY PLANNING IN Q4 2020



1 Palma de Majorca 2 Faro (Portugal) 3 Spain & Canary Islands 4 Current plans relating to risk capacity 5 In line with Markets & Airlines capacity



1 Successful operations in July – the first month of restart

OPERATIONS IN JULY 2020

NORTHERN REGION



28k PAX

CENTRAL REGION



311k PAX

WESTERN REGION



224k PAX

HOTELS & RESORTS



159 Hotels opened

CRUISES



3 Cruise ships in operation

GROUP BOOKINGS JULY 2020

Cumulative PAX

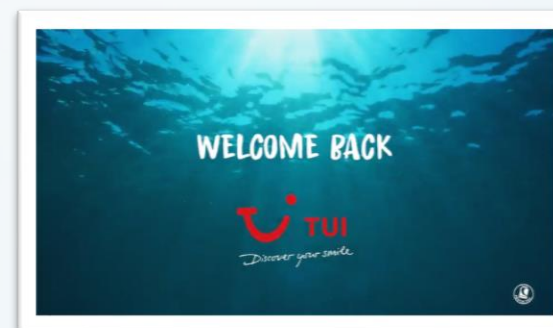
(risk & non-risk)

563K

Booked Load Factor

89%

RESTART IN ACTION



Integrated model allows flexible capacity management along the whole value chain



1 Health and safety protocols allow relaxing travels in times of pandemic

RECAP OF PROTOCOLS AS SHARED AT H1

HIGHLIGHTS

#HOLIDAY2020 – How we prepare for safe travel during Covid-19

We will be as prudent as necessary and as open as possible!
Travel builds on trust and we will put health and safety first. When tourism kicks in again we are going to have the right measures in place, and that's why we are thinking about safe travel now.

Flights

AT THE AIRPORT
Personal distancing, paperless ticketing, temperature checks, additional staff

CLEAN AIR ONBOARD
Highly effective air filtering systems with air flowing vertically ensures good air quality

BOARDING
Announcements, requirement to wear face masks, staggered boarding in small groups, no lines in jet bridges and aisles

SERVICE ONBOARD
Pre-order and cashless payment for food & beverages, seats assigned apart as much as possible on flights with lower occupancy

AFTER ARRIVAL
Staggered deboarding, more transfer busses, distancing at baggage belts and passport controls, frequent deep cleaning

In Destination

MEET & GREET
Provide relevant information digitally and upfront to ensure smooth Meet & Greet on arrival.

TRANSFERS
Increased hygiene measures for every journey plus more frequent cleaning and increased offering of private transfers.

ACTIVITIES AND EXCURSIONS
Increased availability of outdoor activities, smaller groups and private tours as well as domestic products.

SERVICE
Digital services to reduce unnecessary touchpoints, apply social distancing and hygiene measures in personal interaction.

Hotels

INCREASED HYGIENE STANDARDS
Increased Covid-19 hygienic & cleaning standards, increased disinfection points, implementation of 1.5-2m safety distance, extensive training of hotel staff

ADAPTED FOOD CONCEPTS
Less tables per restaurant, adapted opening hours, serviced buffet instead of self service buffet, open air seating space to be prioritized

ENTERTAINMENT
Alternative evening programme at spacious outdoor area, no night clubs, Kids' Club according to regulations in source market and destination

ACTIVITIES
Team sports replaced by other activities (e.g. tennis instead of soccer), less participants but more frequencies, spa areas with limited offers, saunas closed

Cruises

PORTS
Joint procedures with port authorities for handling possible Covid-19 cases

BOARDING
Health questionnaires, screening pre-boarding (for crew and guests, e.g. temperature scan, staggered boarding.

CAPACITY
Restart with lower occupancy rates (until 31 Aug max. 1,000 guests) – allowing for more distance in public areas

AT SEA
No self service restaurants, every third seat occupied in theatre's, max of 10 in Kids' Club, limited guests in Spa and Gym

HYGIENE & SAFETY
OPP-Level 3 (cleaning of frequently touched surfaces every 30 minutes), Covid-19 testing devices on board, additional health staff on board

© TUI AG Group Corporate & External Affairs | as per May 8, 2020

- Health and safety measures successfully implemented
- New hygiene standards are as strict as necessary and as relaxing as possible
- **Positive customer feedback shows that holiday enjoyment is not adversely affected by these measures**

On average our customers rate the measures 8.5 out of 10¹

1 Score range of 0 to 10, with 0 being very dissatisfied and 10 being very satisfied. 8.5 rating score reflects average of 5,746 customer responses, who travelled during the restart period between mid-June and beginning of August, when asked "How satisfied are you with the implementation of hygiene measures so far?"



1 1.7m new bookings since global travel bans were lifted – Summer 21 looks promising

RECENT BOOKING DEVELOPMENT¹

	S20	W20	S21
New bookings since June¹ (previous year)	1,050k (2,900k)	195k (545k)	430k (380k)
Total net bookings² (previous year)	~2,400k (~12,700k)	~660k (~1,100k)	~1,500k (~630k)
Current view of original capacity	30%	60%	80%



- Short notice travel restrictions, e.g. in UK, may mean situation remains volatile -> TUI's flexible business model allows quick shifting of capacity to alternative destinations

OVERALL BOOKING DEVELOPMENT²

- 57% of **adjusted Summer 20** programme sold
- 16% of our **original Summer 20** programme sold; Overall bookings down 81% & ASP down 10% compared to prior year
- **Winter 20/21** still early in the booking cycle:
 - Bookings broadly in line with reduced capacity, to be similar on an absolute volume level to reduced Summer 20 programme
 - UK bookings down 5%² and ASP up 2%² YoY
- **Summer 21** incl. amendments and voucher rebookings remains promising with bookings up by ~145% in part reflecting early launch of the programme
- Occupancy levels of TUI Cruises for **Summer 21** broadly in line YoY

Summer 21 looks promising as customers are committing to future seasons

¹ Key markets excl. Switzerland and Poland; up to 5 August 2020, ² These statistics are up to 2 August 2020 shown on a constant currency basis and relate to all customers whether risk or non-risk; Statistics based of original planned capacity unless otherwise mentioned



Financial achievements during restart & current priorities



2 TUI reaches agreement with German Federal Government on additional financial headroom of €1.2bn

- TUI Management reaches agreement of €1.2 billion to further strengthen TUI's position in a volatile market environment and is now better positioned in case of any further long-term travel restrictions and disruptions related to C-19
- Stabilisation package with German Federal Government agreed, consisting of a further **KfW loan** increasing TUI's existing RCF¹ by **€1.05bn**
- The drawing of the additional KfW tranche is subject to an issuance of a **€150m Convertible Bond** subscribed by German **Wirtschaftsstabilisierungsfonds** (WSF) by 30 September 2020 at the latest
- The additional state aid is furthermore subject to a **waiver by the bondholders** for a potential future limitation of TUI's financial indebtedness under the **€300m Senior Notes** (due in October 2021) by 30 September 2020

TUI entered into agreements to cover seasonal swing through Winter 2020/21 and thereafter

¹ €1.75bn Revolving Credit Facility; already increased by €1.8bn (KfW April 2020 Tranche)



2 Details of TUI's government stabilisation financing measures

1 st stabilisation measure		2 nd stabilisation measures	
Item	RCF – Apr KfW tranche	RCF – Aug KfW tranche	Convertible Bond subscribed by WSF ³
Amount	€1.8 billion	€1.05 billion	€150 million
Maturity Date	Oct 21 / July 2022 ¹	Oct 21 / July 2022 ¹	Min. six years from issuance
Other	<ul style="list-style-type: none"> Financial covenant² waiver for Mar 20; Sep 20 & Mar 21 agreed 	<ul style="list-style-type: none"> Financial covenant² waiver for Mar 20; Sep 20 & Mar 21 unchanged Draw down conditions by 30 Sep 20: <ul style="list-style-type: none"> Issuance of €150m Convertible Bond Waiver process for Senior Notes Oct 21 	<ul style="list-style-type: none"> Underlying shares: 10%⁴ Conversion price: 60% of prevailing TUI share price⁵ Coupon: 9.5% TUI with redemption right once €1.05bn tranche is redeemed
Further conditions	No dividend payments and share buybacks, further regarding restrictions regarding executive remuneration and investments as long as WSF remains invested		

1 Provided the €300m senior bond is refinanced in time, final maturity date shall be automatically extended from 15 October 2021 to 20 July 2022; 2 Covenants tested as per March and September: Net debt/LTM EBITDA ≤ 3.0x Interest cover ≥ 1.5x; 3 Issuance of convertible bond until 30 Sep 20 at the latest as draw-down condition for the €1.05bn KfW tranche, otherwise KfW tranche will be cancelled; 4 Existing conditional capital authorization excl. pre-emption rights will be used; 5 min €2.56;



2 Successful closing of Hapag-Lloyd transaction further enhances liquidity position

DISPOSAL OF HLC TO TUI CRUISES JV

Fully consolidated



"Luxury & Expedition"



At equity consolidated



*"Premium
all-inclusive"*

*"Luxury &
Expedition"*

COMMENTS

- Disposal at an attractive valuation
- **Cash in** of **~€690m**, of which **~€70m** to be received over next two years
- Deconsolidation of **~€400m** of **net debt & debt** like items
- **Disposal gain** of **~€400m** in Q4 20
- Joint Venture TUI Cruises combines
 - RCCL's shipbuilding, operational & digital expertise
 - TUI's strong distribution power

Cash in of ~€690m and reduced future investment requirements



2 Comprehensive compensation agreement with Boeing enhances liquidity and allows flexible fleet planning for duration of crisis

BOEING AGREEMENT



- Compensation over next two years



- 61 deliveries deferred by on average 25 months
- Reduced financing needs in coming years



- Credits for future aircraft orders

FLEET CAPACITY PLANNING

- Supports plans for fleet reduction
- Overall aircraft fleet is expected to support the anticipated reduction within TUI fly Germany
- Flexibility for all different capacity scenarios
- Recertification of Boeing 737 MAX currently expected before year end 2020

Agreement covers significant portion of 737 MAX grounding impact



2 Liquidity development in line with expectations

LIQUIDITY DEVELOPMENT SINCE LAST UPDATE

Cash and available facilities on 10 May 2020 = €2.1bn

- Customer refunds & cash costs & other
- + Positive cash inflow due to restart of business
- + Boeing compensation & closing of HLC transaction

= Cash and available facilities on 12 Aug 2020 = €1.2bn

+ New Government backed liquidity = €1.2bn¹

COMMENTS

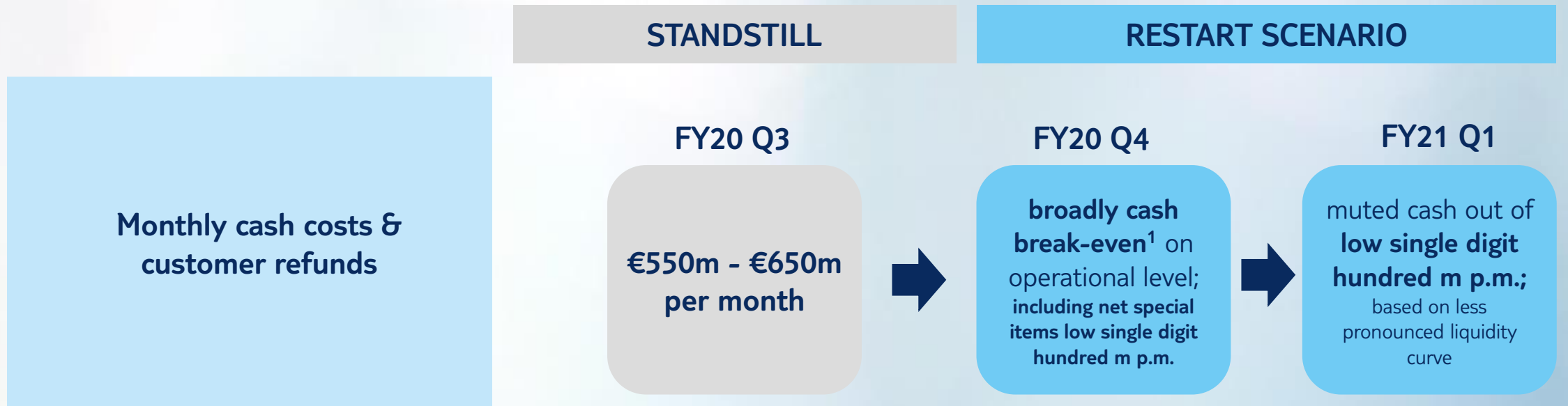
- Customer refunds in line with expectations – current voucher uptake rate of ~30% - 40%
- Significant self-help actions taken - Cash fixed costs decreased by 70% during standstill
- Successful management of liquidity position during standstill & restart

TUI entered into agreements to cover seasonal swing through Winter 2020/21 and thereafter

¹ Subject to issuance of a €150m convertible bond to WSF, latest by 30 Sep 20, for details please see page 12 and 13



2 Restart leads to significant reduction of monthly cash out – strict liquidity management maintained



- Standstill cash out successfully managed as planned
- As envisaged restart with positive cash contribution – broadly cash break-even on operational level
- Normalised tourism swing expected for FY22 after transitional year FY21

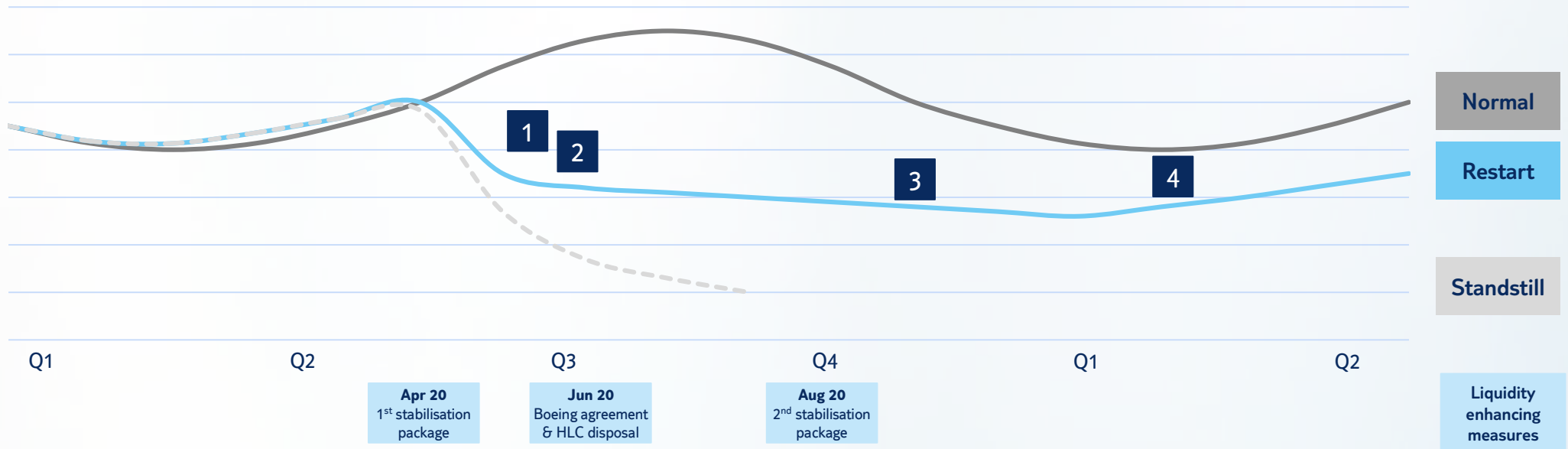
¹ Cash view incl. working capital | Note: including costs / payment obligations below EBIT, i.e. minimum invest, interest, pensions, debt amortisation: total ~€50m per month during standstill period



2 Partial restart of business generates immediate working capital inflow

illustrative

Group cash position - seasonal swing



- 1 Reduced customer refund obligations due to lift of global travel bans
- 2 Cash inflow due to partial restart of business, new bookings for Summer 20 & future seasons
- 3 Lower than "normal" cash out to suppliers due to reduced summer business; utilisation of certain prepayments
- 4 Flattened liquidity curve in Summer 20 based on restart, less pronounced seasonal patterns for Winter 20/21 expected



2 Next priority will be rebuilding a robust financial profile

REBUILD A SOLID FINANCIAL PROFILE	
Pre C-19 Gross leverage target	2.25x – 3.0x
FY 2020 & 2021	Guidance withdrawn
Medium-term	Rebuild solid balance sheet profile

TUI entered into agreements to cover seasonal swing through Winter 2020/21 and thereafter. The Group will now evaluate options to achieve the optimal balance sheet structure to support the business over the longer term.

Global Realignment Programme underway



3 Global realignment programme drives TUI's strategic initiatives

REDUCE COSTS



- Accelerate Transformation project
- Merge tasks and organizations across the Group
- Global consolidation of IT structures
- Targeting to permanently reduce our overhead cost base by 30% across the Group
- Impact on potentially 8,000 roles globally

REDUCE CAPITAL INTENSITY



- Asset-right strategy in Hotels & Cruises
- Reduction of investment levels
- Rightsizing of airlines & order book; restructuring
- Divest/address non-profitable activities

DRIVE DIGITALISATION



- Increase accommodation only, seat only and dynamic packaging
- Drive online strategy
- Enhance transformation of DX to a digital business
- Grow TUI ecosystem
- Save costs while enhancing quality

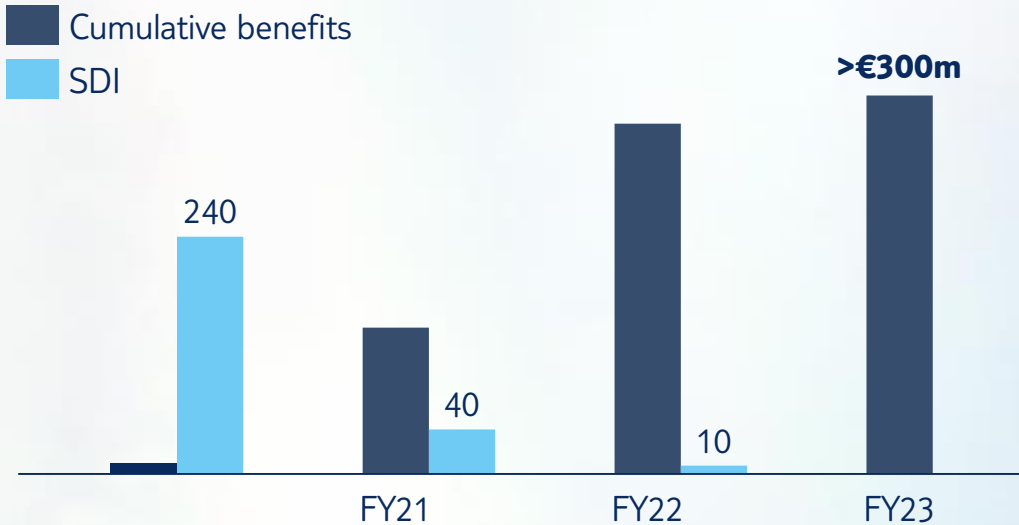
**Overall cost reduction target is envisaged to be over €300m p.a.
with first benefits to be expected in FY20**



3 Overall cost reduction target is envisaged to be over €300m p.a.

PHASING OF GLOBAL REALIGNMENT PROGRAMME

P&L view








COMMENTS

- Majority of restructuring costs already in current financial year
- Main benefits to be delivered in FY21 & FY22
- Cash out primarily in FY21 & FY22

Programme is one key pillar for returning to normalised EBIT levels



3 Global realignment programme: Main projects already underway

	<ul style="list-style-type: none"> • Start of negotiations with work councils & trade unions regarding restructuring • Reduction in number of aircraft by around 50% from 39 • Reduce number of bases to five as well as headcount 	<p>Transformation plan presented & in negotiations</p>
	<ul style="list-style-type: none"> • Repositioning of business – focus on high margin business with a few core brands • Own travel agencies to be sold or closed and overall headcount reduction of 500-600 	<p>Restructuring in rollout</p>
	<ul style="list-style-type: none"> • Accelerate transformation to a digital platform business • Develop service model to “digital first” • Restructuring programme will impact 1,000 roles 	<p>Transformation started</p>
	<ul style="list-style-type: none"> • Closure of 166 high street stores in UK & Ireland • Business looks to retain 70% of 900 impacted roles • Future retail network will consist of ~350 retail stores 	<p>Restructuring in rollout</p>
	<ul style="list-style-type: none"> • Optimised Target Operating models with streamlined service delivery • Process improvement and further digitalisation/ automation of processes • Targeting 30% cost reduction 	<p>Restructuring plan presented & in negotiations</p>

Projects underway expected to deliver close to €300m target savings



FY20 9M RESULTS

FRITZ JOUSSEN / BIRGIT CONIX



Q3/9M: Group EBIT loss mitigated by immediate fixed cost reduction in response to C-19 impact

Q3 TURNOVER

€75m¹

-98%¹

9M YTD TURNOVER

€6.7bn¹

-42%¹

Q3 UND. EBIT

-€1.1bn¹

-€1.2bn¹ vs. PY

Incl. one-off items

€0.4bn

9M YTD UND. EBIT

-€2.0bn¹

-€1.8bn¹ vs. PY

Incl. one-off items

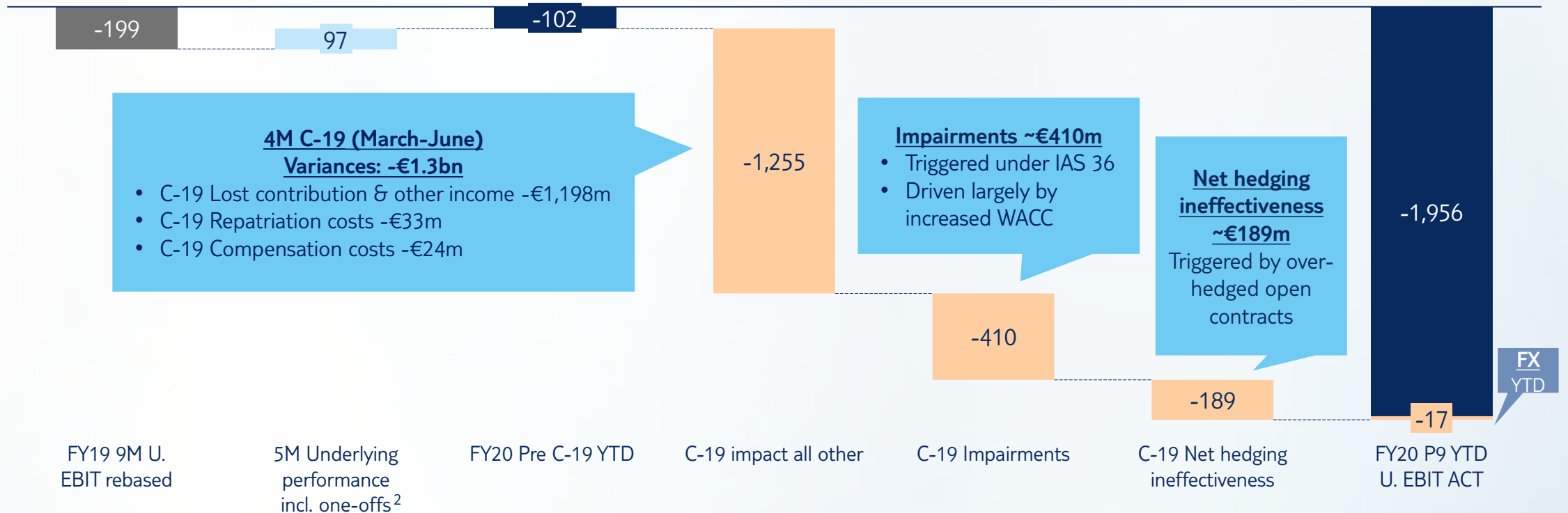
€0.6bn

- **Cash fixed costs reduced by >70% from April** as anticipated
- **9M underlying EBIT driven by:**
 - Suspended or reduced operations since March mitigated by significant fixed cost reductions
 - Impairments of €0.4bn triggered by C-19 under IAS 36, with future CF discounted at a higher WACC
 - Net hedging ineffectiveness of €0.2bn
- **FY20 guidance remains withdrawn due to continued level of uncertainty**



Strong start to first 5M, with loss triggered by unprecedented C-19 travel suspension, limited by immediate fixed cost reductions

FY20 9M UNDERLYING EBIT IN €M¹



¹ FY20 9M financials based on a pro-forma calculation according to IAS 17 | ² Includes 5M Pre C-19 (Oct-Feb) contribution and one-off's such as MAX and benefit of non-repeats over 9M from prior year



9M Income Statement – Underlying EBIT loss limited by immediate cost reductions in response to C-19

In €m	FY20 9M IFRS 16	FY20 9M IAS 17 ¹	FY19 9M	IAS 17 Δ YOY
Turnover	6,710.4	6,717.4	11,421.4	-4,704.0
Underlying EBITDA	-921.4	-1,345.7	142.2	-1,487.9
Depreciation & Amortisation	-1,033.5	-626.9	-341.5	-285.4
Underlying EBIT	-1,954.9	-1,972.6	-199.3	-1,773.3
Adjustments (SDI's and PPA)	-220.5	-220.5	-63.7	-156.8
EBIT	-2,175.4	-2,193.1	-263.0	-1,930.1
Net interest expense	-165.7	-90.8	-60.3	-30.5
EBT	-2,341.1	-2,283.9	-323.3	-1,960.6
Income taxes	42.6	41.6	82.7	-41.2
Group result continuing operations	-2,298.5	-2,242.3	-240.6	-2,001.7
Minority interest	-18.1	-18.1	-79.7	61.6
Group result after minorities	-2,316.6	-2,260.4	-320.3	-1,940.1
Basic EPS (€)	-3.93	-3.84	-0.54	-3.29
Underlying EPS (€)	-2.98	-2.90	-0.50	-2.41

¹ FY20 9M financials based on a pro-forma calculation according to IAS 17



9M Cash flow – cash burn limited by immediate cash fixed cost mitigations and strict working capital discipline

In €m	FY20 9M IFRS 16	FY20 9M IAS 17 ¹	FY19 9M	IAS 17 Δ YOY
EBITDA underlying	-921.4	-1,345.7	142.2	-1,487.9
Adjustments	-89.0	-89.0	-37.0	-52.0
Working capital	-1,098.8	-1,122.0	807.5	-1,929.5
Other cash items ²	-128.9	-57.3	-231.6	174.3
At equity income	116.7	116.7	-184.5	301.2
Dividends received from JVs and associates	7.0	7.0	120.4	-113.3
Operating Cash flow	-2,114.4	-2,490.3	617.0	-3,107.3
Net Investments	-64.4	-64.4	-890.3	825.9
Free Cash flow	-2,178.8	-2,554.8	-273.1	-2,281.7
Dividends	-318.6	-318.6	-448.4	129.7
Free Cash flow after Dividends	-2,497.5	-2,873.4	-721.4	-2,151.9
Cash flow from financing	2,802.5	3,178.4	-244.8	3,423.2
<i>o/w Payments received from the issue of bonds, commercial paper and drawings from other financial facilities</i>	3,356.8	3,356.8	-50.7	3,407.5
<i>o/w Payments made for redemption of loans, commercial paper and other financial liabilities</i>	-554.3	-178.4	-194.1	15.7
Total Cash Flow	305.0	305.0	-966.2	1,271.2

¹ FY20 9M financials based on a pro-forma calculation according to IAS 17 | ² Other cash items variance of €174m (on IAS 17 basis) include other cash effects (-€20m YoY), tax paid (+€157m YoY), cash interest (+€2m YoY) as well as pension contribution & payments (+€35m YoY)



9M Movement in Net Debt – seasonal swing driven by C-19, partly reduced by Hapag-Lloyd reclassification to disposal group

In €m	Net debt bridge 9M YoY				Net debt bridge H1 to Q3		
	FY20 9M IFRS 16	FY20 9M IAS 17 ¹	FY19 9M	YoY Δ IAS 17	FY20 9M IAS 17 ¹	FY20 H1 IAS 17 ¹	QoQ Δ IAS 17
Opening net debt as at 1 October	-910	-910	124	-1,034	-910	-910	-
FCF after Dividends	-2,497	-2,873	-721	-2,152	-2,873	-1,695	-1,178
Asset Finance	-569	-375	-336	-39	-375	-369	-6
Other	180	19	-62	81	19	-5	24
Disposal group - Hapag-Lloyd Cruises	297	289	-	336	289	329	-40
Σ before lease liabilities first time adoption IFRS 16	-3,500	-3,850	-995	-2,855	-3,850	-2,650	-1,200
Lease liabilities first time adoption IFRS 16	-2,366	-	-	-	-	-	-
Closing Net Debt IFRS16 per Balance Sheet	-5,866	-	-	-	-	-	-
Net Debt Swing pro-forma IAS 17		-2,940	-1,119	-1,821	-2,940	-1,740	-1,200

Net debt swing of ~€1.2bn since H1 driven by increased C-19 cash outflows

¹ Based on a pro-forma calculation according to IAS 17



FY20 guidance withdrawn reflecting unknown period of worldwide travel suspension as a result of C-19

*“... the Executive Board has decided today to **withdraw the Financial Year 2020 guidance** as communicated on 11 February 2020. Furthermore the Executive Board also refrains from issuing a new guidance for the Financial Year 2020 under the current circumstances.”*

TUI AG Ad-hoc announcement 15 March 2020

*“TUI AG receives commitment of the German Federal Government for a KfW loan in the amount of € 1.8 billion. ... One of the conditions of the KfW loan is that TUI de facto **waives dividend payments for the term of the credit line.**”*

TUI AG Ad-hoc announcement 27 March 2020



SUMMARY

FRITZ JOUSSEN



Recap: TUI's integrated unique business model is the foundation of our success

INTEGRATED BUSINESS MODEL

Markets & Airlines

-  21m customers
-  150 aircraft
-  Own & 3rd party Distribution
-  Leading market shares 20-40%
-  30% of profit pool³

Holiday Experiences

-  411 Hotels¹
-  18 Cruise ships²
-  1m "things to do"
-  70% of profit pool³

STRONG CUSTOMER BASE

DIFFERENTIATED CONTENT



- Integrated business model with unique product offering along the whole value chain
- Strong brand reputation across all source markets
- Customer ownership: digitalised product upselling
- Double diversification across Markets & Airlines and Holiday Experiences
- Strong yields and occupancies driven by access to broad customer base

**Integrated business model allows quick restart of operations;
C-19 situation leads to acceleration of our already initiated digitalisation strategy**

Note: All data as at Sep 2019 besides otherwise stated | 1 Includes Group hotels and 3rd party concept hotels as at end of FY19 | 2 As at December 2019 | 3 Excluding cost impact of 737 MAX in Markets & Airlines segment



Summary: Successful restart driving transition and return to normalised levels in FY22

FY20: RESTART



- Successful and responsible restart
- Uptake in bookings since travel bans lifted
- Excellent liquidity management
- TUI entered into agreements to cover seasonal swing through Winter 2020/21 and thereafter

**Liquidity management
is key**

FY21: TRANSITION



- Further ramp up of bookings expected
- Deliver on cost reduction and digitalisation initiatives
- Rebuild a robust financial profile

**Return to profitability
Drive digitalisation**

FY22+: BACK TO NORMAL



- TUI benefitting from recovery based on trusted brand & differentiated products
- Normalised booking levels
- First synergies from global realignment programme visible
- Results from digital acceleration

**Profitable growth - Lean,
less capital intensive & more digital**

APPENDIX



FY20 9M Turnover by Segment (excludes Intra-Group Turnover and JVs/associates)*

In €m	FY20 9M IFRS 16	FY20 9M IAS 17 ¹	FY19 9M	Change vs IAS 17	IAS 17 FX	Change vs IAS 17 ex FX
Hotels & Resorts	304.7	304.7	425.5	-120.9	2.3	-123.2
- Riu	231.3	231.3	294.5	-63.2	1.1	-64.3
- Robinson	36.7	36.7	67.4	-30.7	0.2	-30.9
- Blue Diamond	-	-	-	-	-	-
- Other	36.7	36.7	63.6	-26.9	1.1	-28.0
Cruises	483.6	483.6	680.9	-197.3	8.0	-205.4
- TUI Cruises	-	-	-	-	-	-
- Marella Cruises	298.9	298.9	455.5	-156.7	8.0	-164.7
- Hapag-Lloyd Cruises	184.7	184.7	225.4	-40.7	0.0	-40.7
Destination Experiences	294.2	294.2	562.2	-268.0	4.4	-272.4
Holiday Experiences	1,082.5	1,082.5	1,668.7	-586.2	14.8	-601.0
- Northern Region	2,202.2	2,205.8	3,725.7	-1,519.9	29.6	-1,549.5
- Central Region	2,244.0	2,245.4	3,824.3	-1,578.8	5.4	-1,584.2
- Western Region	1,095.5	1,097.5	1,862.9	-765.4	0.2	-765.6
Markets & Airlines	5,541.7	5,548.7	9,412.9	-3,864.2	35.2	-3,899.4
All other segments	86.2	86.2	339.8	-253.6	-0.0	-253.5
TUI Group	6,710.4	6,717.4	11,421.4	-4,704.0	49.9	-4,754.0

* Table contains rounding effects | 1 FY20 9M financials based on a pro-forma calculation according to IAS 17



FY20 9M Underlying EBIT by Segment*

In €m	FY20 9M IFRS 16	FY20 9M IAS 17 ¹	FY19 9M	Change vs IAS 17	IAS 17 FX	Change vs IAS 17 ex FX
Hotels & Resorts	-296.0	-293.4	227.3	-520.7	-24.8	-495.9
- Riu	66.9	66.5	223.0	-156.5	3.6	-160.1
- Robinson	-34.7	-34.8	6.2	-41.1	1.5	-42.6
- Blue Diamond**	-16.3	-16.3	17.0	-33.3	-0.4	-32.9
- Other	-311.8	-308.8	-19.0	-289.8	-29.5	-260.3
Cruises	-197.3	-197.8	207.9	-405.8	3.7	-409.4
- TUI Cruises**	-7.8	-7.8	119.8	-127.6	0.0	-127.6
- Marella Cruises	-194.0	-194.0	60.7	-254.7	3.7	-258.4
- Hapag-Lloyd Cruises	4.4	3.9	27.4	-23.4	0.0	-23.4
Destination Experiences	-66.5	-67.1	4.9	-72.0	0.3	-72.4
Holiday Experiences	-559.9	-558.4	440.2	-998.5	-20.8	-977.7
- Northern Region	-592.4	-604.6	-231.4	-373.2	1.9	-375.2
- Central Region	-398.7	-404.3	-107.1	-297.3	0.2	-297.4
- Western Region	-285.9	-287.8	-200.3	-87.5	0.8	-88.4
Markets & Airlines	-1,277.1	-1,296.7	-538.7	-758.0	3.0	-761.0
All other segments	-118.0	-117.5	-100.7	-16.8	0.8	-17.6
TUI Group	-1,955.0	-1,972.6	-199.3	-1,773.4	-17.1	-1,756.3

*Table contains rounding effects | **Equity result | ¹ FY20 9M financials based on a pro-forma calculation according to IAS 17



FY20 Q3 Turnover by Segment (excludes Intra-Group Turnover and JVs/associates)*

In €m	FY20 Q3 IFRS 16	FY20 Q3 IAS 17 ¹	FY19 Q3	Change vs IAS 17	IAS 17 FX	Change vs IAS 17 ex FX
Hotels & Resorts	4.5	4.5	154.5	-150.0	-0.1	-150.0
- Riu	2.9	2.9	93.8	-90.9	-0.1	-90.9
- Robinson	0.5	0.5	24.8	-24.4	0.0	-24.4
- Blue Diamond	-	-	-	-	-	-
- Other	1.1	1.1	35.9	-34.7	-0.0	-34.7
Cruises	2.0	2.0	256.3	-254.3	-0.1	-254.2
- TUI Cruises	-	-	-	-	-	-
- Marella Cruises	10.2	10.2	180.8	-170.6	-0.1	-170.5
- Hapag-Lloyd Cruises	-8.3	-8.3	75.5	-83.8	0.0	-83.8
Destination Experiences	-6.2	-6.2	259.4	-265.6	0.0	-265.6
Holiday Experiences	0.2	0.3	670.2	-670.0	-0.1	-669.8
- Northern Region	15.3	16.5	1,601.9	-1,585.4	-0.3	-1,585.1
- Central Region	34.1	34.6	1,599.3	-1,564.7	0.0	-1,564.7
- Western Region	20.4	21.1	805.6	-784.5	0.1	-784.6
Markets & Airlines	69.8	72.1	4,006.8	-3,934.6	-0.2	-3,934.5
All other segments	1.7	1.7	68.0	-66.3	-0.1	-66.2
TUI Group	71.8	74.1	4,745.0	-4,670.9	-0.4	-4,670.5

* Table contains rounding effects | 1 FY20 Q3 financials based on a pro-forma calculation according to IAS 17



FY20 Q3 Underlying EBIT by Segment*

In €m	FY20 Q3 IFRS 16	FY20 Q3 IAS 17 ¹	FY19 Q3	Change vs IAS 17	IAS 17 FX	Change vs IAS 17 ex FX
Hotels & Resorts	-320.0	-335.5	92.8	-428.3	-7.9	-420.4
- Riu	-62.7	-62.3	73.4	-135.7	2.0	-137.7
- Robinson	-27.7	-27.5	6.5	-34.0	0.6	-34.6
- Blue Diamond**	-16.1	-16.1	-0.8	-15.3	-0.5	-14.8
- Other	-213.6	-229.6	13.7	-243.3	-10.0	-233.3
Cruises	-224.3	-224.3	101.5	-325.8	1.6	-327.4
- TUI Cruises**	-49.9	-49.9	65.9	-115.7	0.0	-115.7
- Marella Cruises	-156.6	-156.6	30.5	-187.1	1.6	-188.7
- Hapag-Lloyd Cruises	-17.8	-17.8	5.2	-23.0	0.0	-23.0
Destination Experiences	-37.6	-37.7	15.3	-53.0	-0.0	-53.0
Holiday Experiences	-582.0	-597.5	209.7	-807.1	-6.4	-800.8
- Northern Region	-177.2	-179.8	-47.5	-132.3	3.9	-136.2
- Central Region	-219.2	-220.9	12.5	-233.4	0.0	-233.4
- Western Region	-96.3	-93.2	-47.6	-45.5	0.3	-45.9
Markets & Airlines	-492.7	-493.8	-82.6	-411.2	4.3	-415.5
All other segments	-53.4	-52.6	-24.7	-27.9	0.4	-28.3
TUI Group	-1,128.1	-1,143.9	102.3	-1,246.2	-1.7	-1,244.6

*Table contains rounding effects | **Equity result | ¹ FY20 Q3 financials based on a pro-forma calculation according to IAS 17



Net Financial Position, Pensions and Operating Leases

In €m	9M YoY bridge			H1 to Q3 bridge		
	30-Jun-20	30-Jun-19	YoY Δ	30-Jun-2031-Mar-20	QoQ Δ	
Financial liabilities	-7,864	-2,637	-5,227	-7,864	-5,937	-1,927
- Finance leases	-	-1,487	1,487	-	-	-
- Lease liabilities under IFRS16 ¹	-3,645	-	-3,645	-3,645	-3,923	278
- Senior Notes	-299	-298	-1	-299	-298	-
- Liabilities to banks	-3,903	-835	-3,068	-3,903	-1,698	-2,205
- Other liabilities	-17	-17	-	-17	-18	1
Cash & Bank Deposits	1,998	1,642	356	1,998	1,034	964
Net debt	-5,866	-995	-4,871	-5,866	-4,903	-963
- Net Pension Obligation	-635	-878	243	-635	-247	-388
- Discounted value of operating leases ²	-22	-2,791	2,769	-22	-46	24

FINANCIAL LIABILITIES

- **~€2.2bn higher** lease liabilities **versus prior year** as a result of new finance lease accounting standard IFR16 adoption
- **~€3.1bn higher** liabilities to bank **versus prior year** and **€2.2bn higher since H1** from additional RCF utilisation

¹ Including existing finance leases under IAS 17 (~€1,629m) | ² At simplified discount rate of 0.9% at 30.06.2020 and 30.06.2019



Contact

ANALYST AND INVESTOR ENQUIRIES

Mathias Kiep, Group Director Investor Relations and Corporate Finance

Tel: +44 (0) 1293 645 925
+49 (0) 511 566 1425

Nicola Gehrt, Director, Head of Group Investor Relations

Tel: +49 (0) 511 566 1435

Contacts for Analysts and Investors in UK, Ireland and Americas

Hazel Chung, Senior Investor Relations Manager
Corvin Martens, Senior Investor Relations Manager

Tel: +44 (0) 1293 645 823
Tel: +49 (0) 170 566 2321

Contacts for Analysts and Investors in Continental Europe, Middle East and Asia

Ina Klose, Senior Investor Relations Manager
Jessica Blinne, Junior Investor Relations Manager

Tel: +49 (0) 511 566 1318
Tel: +49 (0) 511 566 1442

