

## **On behalf of 19 million TUI guests: Lindos Blu Luxury Hotel & Suites on Rhodes awarded as the best hotel worldwide**

- **Winners of the TUI Global Hotel Awards honoured on the eve of the travel trade show ITB in Berlin**
- **Special Recognition Award goes to Fettah Tamince from Rixos**
- **TUI Carbon Reduction Award recognises hotels reducing their carbon footprint**
- **Hotel Tigaiga on Tenerife is the most popular hotel among guests from Germany, Austria & Switzerland**

**Berlin, 5 March 2024.** Travellers have cast their votes and on behalf of its 19 million guests worldwide, TUI Group has presented the prestigious TUI Global Hotel Awards.

On the eve of ITB Berlin, a festive ceremony took place in the German capital, honouring hotel partners for their exceptional service and quality. With more than 300 hoteliers, ministers, ambassadors and travel industry partners participating, the TUI Global Hotel Awards is one of the most distinguished events around the world's leading travel trade show.

"The hotels we offer play a crucial role in creating memorable holidays for our customers. It is our privilege to recognize and reward the hotels that consistently receive glowing reviews from our guests. The TUI Global Hotel Awards are our way of expressing gratitude for our valued hotel partners and their commitment to delivering outstanding experiences for our customers. To our hotel partners, thank you for leading the way and congratulations on being among the very best hotels in the world", said Sebastian Ebel, CEO of TUI Group.

### **Best Hotel Globally: Lindos Blu Luxury Hotel & Suites, Rhodes**

The Lindos Blu Luxury Hotel & Suites on Rhodes has been crowned as the Best Hotel Globally, yet again. TUI guests from all markets provided exceptional reviews proving this hotel and its staff service is outstanding.

„We are thrilled to award an exceptional achievement. Considering we offer more than 13,000 hotels from Lapland to South Africa and from the Caribbean to Hawaii, directly, it is something very special to be recognized as the best hotel globally. These award-winning hotels like the Lindos Blu Luxury Hotel & Suites continue to shape

unforgettable holiday experiences for our guests. It is my absolute privilege to honour their commitment and passion for the hospitality industry”, said David Schelp, CEO Markets & Airlines at TUI Group, who took over this role on January 1st, 2024.

Built like a hillside amphitheatre overlooking the picturesque Vlichia Bay the 5-star Lindos Blu Luxury Hotel & Suites is a peaceful retreat promising complete pampering and relaxation on the cosmopolitan island of Rhodes. The adults-only resort features a series of terraces that lead down to a sandy beach, villas and maisonettes with private pools, two restaurants, a penthouse sun-terrace, indoor and outdoor pools and a spa.

### **TUI Carbon Reduction Award - a real commitment to Sustainability: TUI BLUE Montafon, Austria**

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In an era where environmental responsibility is paramount, the TUI Carbon Reduction Award recognises hotels that have made significant strides in reducing their carbon footprint. This year’s winner is a true testament to this. The TUI Blue Montafon has taken bold steps to reduce emissions:

- **Renewable Energy:** Over 80% of its electricity comes from hydroelectric power
- **Gas-Free Zone:** The hotel has ditched gas and oil heating, even in the kitchen
- **Electric Fleet:** Buses and company cars? All electric
- **LED Brilliance:** Energy-efficient LED lighting illuminates every corner

„TUI BLUE Montafon’s commitment to sustainability is an important step on a continuous journey. With reducing their emissions from operations they are living proof of how to make a substantial sustainable transition a reality. Only built in 2020, the TUI BLUE Montafon in the Austrian Alps has become the perfect base for active vacationers, winter sports enthusiasts and all mountain fans”, said Thomas Ellerbeck, Member of the TUI Group Executive Committee and Group Director Corporate & External Affairs & Chief Sustainability Officer.

### **TUI Special Recognition Award: Fettah Tamince, Rixos Hotels**

At the heart of the tourism industry, there are individuals and organisations that have transformed the hospitality industry. The TUI Special Recognition Award is a tribute to those who have left an indelible mark and went beyond the ordinary, like this year’s recipient Mr. Fettah Tamince, the founder and Chairman of Rixos Hotels.

„Fettah Tamince has pioneered new luxury hotel concepts and sustainability projects. He continuously pushes the boundaries of what holiday experiences can be and not to forget he is a visionary entrepreneur with a global mind set, a philanthropist and highly respected amongst his peers. Fettah Tamince’s commitment had not only a significant influence on the tourism industry in Türkiye but his impact spans across continents and is celebrated by travellers worldwide“, emphasised Sebastian Ebel in his laudation.

Providing employment opportunities for the local community, contributing significantly to the regional and national economic growth Rixos has become an indispensable tourism partner. Fettah Tamince’s latest undertaking is Tersane Istanbul, a substantial urban transformation project which will reinvigorate the metropolis on the Bosphorus, give new life to the community and make it a destination for the future. As well, he is dedicated to championing education, including being the Chairman of the Board of Trustees of Antalya Bilim University. Meanwhile more than 150,000 TUI guests are enjoying every year their holidays at a Rixos resort, and the number is continuously growing.

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### **Best Hotel Germany, Austria & Switzerland: Hotel Tigaiga, Tenerife**

The TUI Global Hotel Awards show that guests from various markets also have different hotel preferences and thanks to its hotel partners, TUI can respond to these individual needs and offer suitable holiday experiences. The most popular hotel among holidaymakers from Germany, Austria and Switzerland is the Hotel Tigaiga in Puerto de la Cruz in the north of Tenerife. It is praised for its loving atmosphere, high quality standards while being located directly in a beautiful park and great views of the Teide.

"The Hotel Tigaiga from Tenerife has been a permanent guest in our hit lists of the most popular hotels for decades. Thanks to their truly personalised service, the Talg family and their team manage to make their many regular customers perfectly happy year after year. They deserve not only this award but a big round of applause“, said Stefan Baumert, TUI’s Managing Director Central Region.

The TUI Global Hotel Awards are the crowning finale of the Top 100 of the best hotels worldwide which have been announced last week. The TUI Global Hotel Awards is an annual award ceremony where TUI, on behalf of its more than 19 million guests worldwide, recognize and celebrate the hotels in its portfolio which have delivered

outstanding service and quality during the past year. The honourees are chosen from a staggering pool of 13,000 eligible hotels which hold direct contracts with TUI.

“Our guests are at the heart of everything we do. We value their feedback and also the effort put in by our hotel partners worldwide. The Top 100 hotels and the winners of the TUI Global Hotel Awards are selected through careful evaluation of guest feedback, and each year we make it a priority to honour and celebrate the passion and dedication it takes to create the world’s finest hotel experiences. We take great pride in having such exceptional partners”, added Helen Caron, Group Product & Purchasing Director.

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**Here are the TUI Global Hotel Award winners of 2024:**

- Best Hotel TUI Germany, Austria & Switzerland – Hotel Tigaiga
- Best Hotel TUI Poland - Hotel Kalithea Mare Palace
- Best Hotel TUI UK & Ireland - Hotel Casa Blu
- Best Hotel TUI Nordics - TUI BLUE Barut Andiz
- Best Hotel TUI Netherlands - Rixos Sharm El Sheikh Adults Only 18+
- Best Hotel TUI Belgium - TUI BLUE Palm Garden
- Best Hotel Cities - H10 Casa de la Plata
- Best Hotel Overland - Hotel Enzian
- Best Hotel Spain, Portugal & West Africa - Hotel Fariones
- Best Hotel East Med' and North Africa - Lindos Blu Luxury Hotel & Suites
- Best Hotel Long Haul - TUI BLUE Olhuveli Romance
- Best Hotel TUI BLUE - The Residence at TUI BLUE Sensatori Akra Fethiye
- TUI Carbon Reduction Award - TUI BLUE Montafon
- TUI Care Foundation Award – Caramel Grecotel Boutique Resort
- TUI Care Foundation Award – Creta Palace Grecotel Beach Luxe Resort
- Best Hotel Globally - Lindos Blu Luxury Hotel & Suites
- TUI Special Recognition Award - Fettah Tamince – Founder and Chairman of Rixos Hotels

Photos are available at [www.tuigroup.com](http://www.tuigroup.com)

**About TUI Group**

TUI Group is a leading global tourism group and operates worldwide. The Group is headquartered in Germany. TUI shares are listed on the FTSE 250, an index of the London Stock Exchange, on the regulated market of the Hanover Stock Exchange and on the Open Market segment of the Frankfurt Stock Exchange. The TUI Group offers integrated services from a single source for its 19 million customers.

The entire tourism value chain is covered under one roof. This includes over 400 hotels and resorts with premium brands such as RIU, TUI Blue and Robinson and 16 cruise ships, from the MS Europa and the MS Europa 2 in the luxury class and expedition ships to the Mein Schiff fleet of TUI Cruises and cruise ships at Marella Cruises in Great Britain. The Group also includes leading tour operator brands and online marketing platforms across Europe, five airlines with more than 130 modern medium and long-haul aircraft and around 1,200 travel agencies. In addition to expanding its core business with hotels, cruises via successful joint ventures and activities in holiday destinations, TUI is increasingly focusing on the expansion of digital platforms. The Group is transforming itself into a digital company.

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Global responsibility for sustainable economic, ecological and social action is at the core of our corporate culture. The TUI Care Foundation, initiated by TUI, focuses on the positive effects of tourism, on education and training and on strengthening environmental and social standards with projects in 25 countries. It thus supports holiday destinations in their development.

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